

# 2023 Annual Accountability Report

Higher Education Tuition Grants Commission
Agency Code: H060

# **Table of Contents**

Agency's Discussion and Analysis	1
Agency Organization Chart	7
Reorganization and Compliance	8
Strategic Plan Results	9
Strategic Plan Development	11
Budget Data	13
Legal Data	14
Services Data	16
Partnerships Data	17
Reports Data	19
Submission Form	21

AGENCY NAME: Higher Education Tuition Grants Commission
AGENCY CODE: H060 SECTION: 12

### **AGENCY'S DISCUSSION AND ANALYSIS**

The South Carolina Tuition Grants Program is a need-based grant program that was enacted in 1970 by the South Carolina General Assembly as a tuition grants program designed to offset the differences between public college tuition and independent colleges tuition to give South Carolina students the ability to afford to attend the South Carolina college that best meets the student's academic needs.

The South Carolina Tuition Grants Program is a sound and intelligent investment for the State of South Carolina. The South Carolina independent colleges attended by students receiving Tuition Grants have total operating budgets of over \$750 million and combined capital assets (physical plants and endowments) of over one billion dollars. Thus, the state's current investment of \$44.9 million in the South Carolina Tuition Grants Program supports an industry whose economic impact to the state exceeds \$1.75 billion. Although the South Carolina Tuition Grants Program receives less than 5% of the total state dollars going to higher education, South Carolina independent colleges educated nearly 17% of our state's full-time students last year, and graduate annually over 22% of the state's bachelor's degree recipients. In addition to leveraging available private facilities with this modest investment of funds, the Tuition Grants Program saves the State of South Carolina millions of dollars each year. The savings result from attracting South Carolina students into the South Carolina independent college sector, thereby saving the automatic per student state subsidy that goes to all students attending South Carolina public colleges regardless of financial need and regardless of academic progress towards graduation. The per-student state subsidy averaged \$5,831 in fiscal year 2022-2023 while the average tuition grant was \$4,142. Because of that differential, the State recognized a cost-avoidance savings of \$20,328, last year. Since its inception in 1970, it is estimated that the South Carolina Tuition Grants Program has saved the State in excess of \$955 million that taxpayers would have spent through direct subsidies to educate these same students in the State's public colleges. This amount does not include the additional state dollars that would have been needed during the last 53 years to build classrooms and dormitories and to hire additional faculty and staff members. It also does not include dollars that went to public colleges in the form of revenue bond issues.

With a customer-service oriented philosophy and staff, the South Carolina Tuition Grants Commission takes great pride in its outstanding public reputation for customer service. The customers and constituents served by the South Carolina Tuition Grants Program are the students of South Carolina and their families, the South Carolina independent colleges participating through statutory eligibility in the grants program, all the high schools located throughout the state, the members of the South Carolina General Assembly, and the various state agencies with which the Commission coordinates its operations. The South Carolina Tuition Grants Commission encounters each of these constituents throughout the normal operating cycle of a fiscal year.

The day-to-day operation of the South Carolina Tuition Grants Program includes the following:

- 1) Processing over 31,500 applications that are submitted each year for South Carolina Tuition Grant assistance;
- 2) Analyzing all applications for financial need using the federal methodology approved by Congress;
- 3) Analyzing all applications to determine if they meet Program eligibility requirements as required by statute and policy;
- 4) Notifying the students and their colleges of their eligibility or ineligibility for grant funds;
- 5) Processing appeals of eligibility from students who are not initially eligible;
- 6) Disbursing tuition grant funds to each student at his/her college once full-time enrollment status and other eligibility requirements are confirmed;
- 7) Securely issuing various reports to the participating independent colleges regarding grant eligibility of their South Carolina students;

AGENCY NAME:	<b>Higher Education Tuition Grants</b>	Commissio	n
AGENCY CODE:	H060	SECTION:	12

- 8) Extensively disseminating South Carolina Tuition Grants Program information to the general public, the South Carolina high schools, and the guidance counselors;
- 9) Responding to all communications from the public concerning general Program information and Program eligibility requirements;
- 10) Communication and coordination with the State Treasurer's Office, the Comptroller General's Office, the State Auditor's Office, the State Executive Budget Office, the State Department of Technology Operations, the State Division of Information Security, the State Human Resources Office, the Commission on Higher Education, the Governor's Office, the South Carolina General Assembly and its various committees, and all other state agencies involved with administering a state program

Some of the past year's efforts and results that the Commission would like to highlight, all of which may not show up with quantitative results, include:

A) In March 2023, The Commission consolidated and modernized the verbiage of its Mission and Vision statements, which had both been originally adopted over 35 years ago.

The updated Mission statement is:

The mission of the South Carolina Higher Education Tuition Grants Commission is to provide access and opportunity for more South Carolinians to pursue a postsecondary education by providing need-based tuition grants to students who choose an independent higher education.

The Mission statement is supported by numerous program goals, as outlined on the Reorganization and Compliance section of the FY23 Accountability Report.

The updated Vision statement is:

Providing opportunity and promoting choice while supporting South Carolina's postsecondary attainment goals

- B) In March 2023, The Commission also voted to simplify the definition of an eligible non-traditional program of study by revising the timeline of such programs to begin in August and end in May, rather than adhering to a previous timeline requiring strict adherence to a 10-day calendar requirement tied to a college's traditional day program. This change will have a positive impact on adult learners enrolled in programs with more flexible academic calendars or instructional methods than traditional programs.
- C) In the 2022-2023 academic year, 12,036 financially <u>and</u> academically eligible students received South Carolina Tuition Grants. Since the creation of the South Carolina Tuition Grants Program in 1970, over 499,000 Tuition Grants have been made assisting South Carolina students to attain their educational and career goals, enabling them to contribute economically and educationally to the State of South Carolina.
- D) In an effort to streamline and modernize student-related application processes, the Commission has moved all student-based forms relating to the Tuition Grants Program online. Utilizing this functionality, students can access the Commission's website from any computer or mobile device to fill out forms, such as the Tuition Grant Transfer Request, and submit those to the agency within a few minutes. Once submitted, the results are emailed directly to the appropriate Commission staff member to process. This has decreased burden on students to have to print and submit the form, either by scanning and emailing or by mailing to the Commission's office. This updated process provides the student with a confirmation that his/her form was submitted and will be processed within 1-3 business days, if not sooner.

AGENCY NAME:	<b>Higher Education Tuition Grants</b>	Commissio	n
AGENCY CODE:	H060	SECTION:	12

E) The Commission continued to provide each state legislator a listing of Tuition Grants Recipients from his/her district along with a notice of the total aggregate amount of Tuition Grants funding disbursed to students in that legislative district. These listings, which only contain directory information for Tuition Grants Recipients, have been used to demonstrate the importance of the Tuition Grants Program and to thank the legislature for the continued support of the Program. Although these files contain no sensitive Personally Identifiable Information (PII), they are encrypted with a password specific to each legislative district and in accordance with the Commission's information security procedures. By continuing to provide the listings online, the Commission has streamlined this process and eliminated the need to purchase packages of CDs to mail to the legislators. This has saved the Commission time and money. This process also allows the Commission to identify how many listings are being accessed, confirming the importance of providing this information.

F) Of the total state dollars appropriated for the South Carolina Tuition Grants Program in 2022-2023, 1% or less of the agency budget, including salaries, benefits and required information security expenses, goes into program Administration, with the remaining 99% of the state funds being awarded directly to South Carolina students in the form of need-based state tuition grants.

#### **Outside Factors Affecting Measurements**

For many years, the Tuition Grants Commission has reported on measurements designed to increase the number of students applying for the grant and the number of students who ultimately receive the grant. These numbers, however, are greatly impacted by factors completely outside the control of the Commission or any state agency. The main factor revolves around a natural, generational cycle of the number of college-bound students graduating high school, which has been steadily decreasing for several years. As the college-going population can change drastically from year to year, the Commission's goal is to maintain a proportional number of students who are provided the opportunity to attend an independent college or university. Therefore, the agency has revised the verbiage surrounding some of these measurements to more accurately predict and describe the numbers being reported. Major disasters (i.e. hurricanes, tornadoes, flooding) and public health emergencies like COVID-19 can also have a significant impact on the number of students who are able to pursue postsecondary educational opportunities. Revising the descriptive verbiage of the agency's measurements allows the agency to continue reporting important information while not necessarily being held to the idea of increasing our base numbers, which could be prohibited by external factors.

#### **Risk Assessment and Mitigation Strategies**

The most negative impact on the public would be to reduce access to higher education for thousands of college students and their families. This would hinder the State's goals to increase the educational level of its citizens and would result in a further negative impact on the economic future of the State. There is no outside help that could resolve this issue because the General Assembly holds fully within its responsibilities the ability to appropriate funds to keep this from happening. There is only one option for what the General Assembly could do to help resolve the issue before it became a crisis and that is to simply appropriate the needed funds to continue enabling grant-eligible students and their families to afford to pursue their degrees.

#### **Restructuring Recommendations**

N/A

AGENCY NAME:	<b>Higher Education Tuition Grants</b>	Commissio	n
AGENCY CODE:	H060	SECTION:	12

#### **Program Needs**

The Tuition Grants Commission is very appreciative of the overwhelming support of the Governor and the General Assembly in maintaining recently approved new Lottery funds in the amount of \$10,000,000 for the Tuition Grants Program in the FY24 State Budget. This monumental investment has allowed the maximum value of the Tuition Grant to increase to a historical maximum of \$4,800 for the 2023-2024 academic year.

To maintain the momentum for increases in need-based financial assistance for college students, the Commission will request that this increase of \$10,000,000 in appropriations be moved from Lottery to Recurring Appropriations as part of its FY25 State Budget Request. This amount would allow the Commission to continue growing its investment in eligible students pursuing a postsecondary degree by increasing the value of the Maximum Tuition Grant for another consecutive year, allowing more students to graduate with less debt and supporting the State's goal of having 60% of its adult population with a quality postsecondary credential or degree by the year 2030.

Approximately 8% of Tuition Grant recipients are enrolled in non-traditional programs geared toward adult learners, encouraging degree completion and allowing for flexibility in educational delivery methods.

Funding that has been provided for the Program during several years of economic turmoil and the increase in funding that was provided in recent years for the Tuition Grants Program is greatly appreciated by students and their families.

#### Agency Information Technology and Software System Needs (Program-Related):

To administer the Tuition Grants Program, the agency has utilized a dated, homegrown Access database that is currently functional but is rapidly approaching the end of its useful life. As a result of the approved increase in administrative funds for FY22, Agency staff were able to begin working through the State Procurement process to procure an integrated student information system that will create a more stable and efficient solution to processing grant applications and awards. The Agency entered a contract with the selected vendor on April 1, 2023, and is on track to implement the new system for the 2023-2024 academic year.

Not only will this new software platform provide more effective and user-friendly administration of program funds, it will also allow the agency to better protect highly sensitive student data currently housed by the agency. In addition, the new system will further modernize the agency's communications efforts with students and will allow for even greater efficiencies when students wish to transfer their grant between institutions, which will occur in real-time.

AGENCY NAME:	<b>Higher Education Tuition Grants</b>	Commission	า
AGENCY CODE:	H060	SECTION:	12

#### **Concerns**

1. Disparity of State Funding of Need-based aid versus Merit-based aid: The State's financially needy college students who are average academically, and therefore do not qualify for merit-based scholarships, continue to need the support of the General Assembly through funding of need-based aid programs. The SC Tuition Grant and the SC Need-Based Grant, coupled with federal and institutional financial aid, provide these students the opportunity to succeed in college, despite their lack of financial resources.

#### For all 2022-2023 Tuition Grants Recipients:

Palmetto Fellows: 9.2% receive both SCTG and Palmetto Fellows.

LIFE: 42.6% receive both SCTG and LIFE. HOPE: 9.4% receive both SCTG and HOPE.

TOTAL: 61% receive both Merit <u>and</u> Need-based funds.

39% of all Tuition Grants recipients receive ONLY Need-based aid and NO Merit-based Aid.

#### For Tuition Grants Recipients attending the HBCUs where students may receive Tuition Grants:

37.6% receive both Merit and Need-based funds – this is well below the overall 61% for all grant recipients.

62.4% of HBCU students receive ONLY Need-based aid and NO merit-based aid.

Broader Perspective: The State of South Carolina offers numerous state aid programs based on either merit-based qualifications or financial need, as listed below.

#### Merit-Based Scholarships Administered by the SC Commission on Higher Education

Palmetto Fellows

LIFE

HOPE

#### Need-Based Grants Administered by the SC Commission on Higher Education

SC Need-Based Grant

**Lottery Tuition Assistance Program** 

#### Need-Based Grant Administered by the SC Higher Education Tuition Grants Commission

SC Tuition Grant

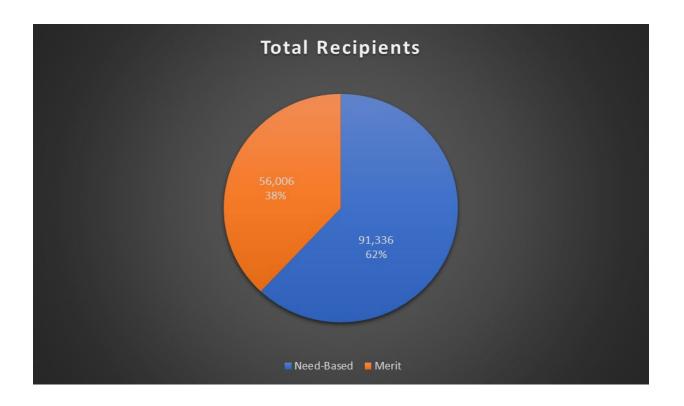
These six programs disbursed \$459 million during the 2021-2022 academic year to a total of 147,342 eligible recipients. Students who were eligible for the merit-based scholarships received a total of \$296.9 million, or 65% of the overall available funding, but comprised only 38% of total recipients.

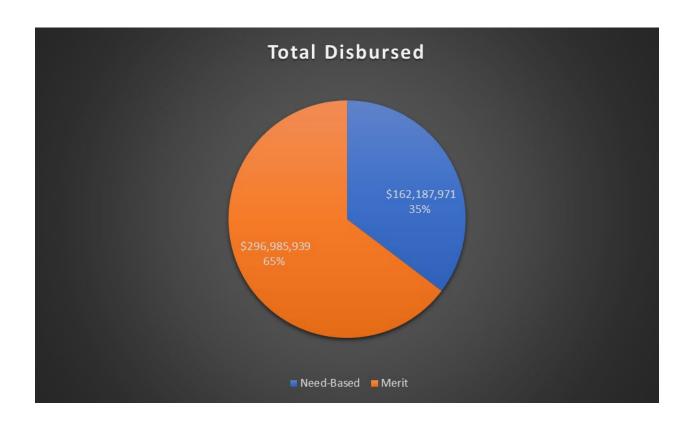
By contrast, financially needy students who were eligible for need-based programs received a total of \$162.1 million, or 35% of the overall available funding, and comprised 62% of total recipients.

These figures are displayed as graphs on the following page.

AGENCY NAME: Higher Education Tuition Grants Commission
AGENCY CODE: H060 SECTION: 12

2022-2023 Academic Year State Aid Program Merit/Need Breakdown

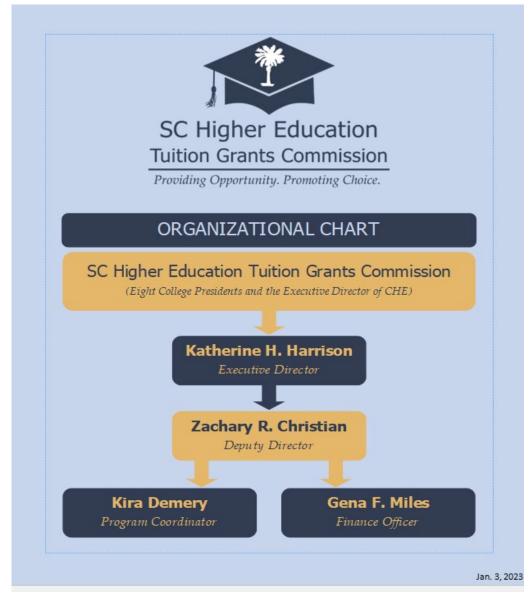




AGENCY NAME: Higher Education Tuition Grants Commission

AGENCY CODE: H060 SECTION: 12

## **AGENCY ORGANIZATIONAL CHART**



Last Name

Role/Title

# Reorganization and Compliance

as submitted for the Accountability Report by:

#### **Primary Contact**

First Name

## **H060 - Higher Education Tuition Grants Commission**

Email Address

irst Name	Last Name	Roie/Title		Eman Address	Pnone
Katie	Harrison	Executive Director		katie@sctuitiongrants.org	803-896-1121
secondary Contac	<u> </u>				
irst Name	Last Name	Role/Title		Email Address	Phone
Zachary	Christian	Deputy Director		zachary@sctuitiongrants.org	803-896-1122
·		1 7			
Agency Mission				Adopted in:	2023
	_		_	e access and opportunity for more South Ca	rolinians to pursue a
ostsecondary education	by providing need-based tui	tion grants to students	who choose an in	dependent higher education.	
Agency Vision				Adopted in:	2023
	nd promoting choice while su	ipporting South Carolin	na's postsecondar		2023
None Agency intentions	for reorganization re for other major reorg ciently in the succeedi	anization to divisi		nents, or programs to allow the ag	gency to operate mor
ignificant events	related to the agency t	that occurred in F	Y2023		
	ion of Event	Start	End	Agency Measures Impacted	Other Impacts
n eligible non-tradition evising the timeline of s August and end in May,	such programs to begin in rather than adhering to a ing strict adherence to a 10-	March	June	Provide funding to a number of Tuition Grant recipients based on enrollment data, not to fall 5% below prior year number of recipients (1.1.2)	Number of Tuition Grant Recipients may increase a result of this change, which expands academic calendar timelines for no traditional programs of study
	islative Services Agend 20).			ires submission of certain ne State Library? (See also S.C.	Yes
s the agency in co o the Department	of Archives and Histo and the South Carolin	ory? See the Publ	ic Records A	ecords, including electronic ones, et (S.C. Code Ann. § 20-1-10 etions Act (S.C. Code Ann. § 26-6	Yes
	the agency to promul	gate regulations?			Yes
aw number(s) which guthority to promulgat		59-113-10			
Has the agency pro	omulgated any regula	tions?			No
			20 (J), which	requires an agency to conduct a	
	ts regulations every fiv				Yes

#### Strategic Plan Results

**FY2023** 

Goal 1 Provide increased state economic benefits and a more educated citizenry by enabling more South Carolinians to obtain a college education by providing financial assistance in the form of need-based state tuition grants to qualified South Carolina residents electing to attend on a full-time basis certain eligible accredited South Carolina independent juinor and senior colleges.

Goal 2 Provide protection of agency information and data.

Goal 3 Support statewide efforts to provide information and guidance concerning higher education funding options to college-going populations.

Perf.						Desired							State Funded Program Number	
Measure Number					Value Type	Outcome		Calculation Method	Data Source		Stakeholder Need Satisfied		Responsible	Notes
1.1	Gain maximum usage of the available independent co thereby help in the educating of our state citizenry.										Education, Training, and Hur			
1.1.1	Maintain the processing of an appropriate number of grant applications, based on predicted student enrollment targets, to provide aid assistance to eligible college students	30,686	30,800	31,586	Count	equal to or greater than	State Fiscal Year	Total applications received from federal processor	Agency Data Base, Updated Daily	Tuition Grants Commission Server/Internal Records	Determination of eligibility for need-based financial assistance to attend college	South Carolina residents indicating possible enrollment at an eligible independent institution of higher education located in South Carolina	0510.000000.000; 9802.010000.000	Exceeds target amount
1,1.2	Provide funding to a number of Tuition Grant recipients based on enrollment data, not to fall 5% below prior year number of recipients	11,262	11,600	12,036	Count	Maintain range	State Fiscal Year	Total eligible applications processed by Commission	Agency Data Base, Updated Daily	Tuition Grants Commission Server/Internal Records	Financial assistance applied to tutition and fee charges, enabling the eligible South Carolina resident to attend the college or university of their choice	institutions of higher education	0510.000000.000; 9802.010000.000	Exceeds target amount
1.2	Help offset the higher education costs of attending So residents attending South Carolina public colleges.	uth Carolina i	ndependent co	lleges for Sout	h Carolina st	udents just as th	e state offsets the h	igher education costs of state		State Objective:	Education, Training, and Hur	nan Development		
1.2.1	Increase the value of the Maximum Tuition Grant Award	\$ 4,390	\$ 4,500	\$ 4,500	Dollar Amount	equal to or greater than	State Fiscal Year	Dollar amount of Maximum Tuition Grant Award. Calculated based on prior year awards, projected next year awards, and projected appropriations	Commission Meeting Decision in March	Tuition Grants Commission Server/Internal Records; Most recently approved Commission Meeting Minutes also available on Tuition Grants Commission website	Financial assistance applied to tution and fee charges, enabling the eligible South Carolina resident to attend the college or university of their choice	institutions of higher education	0\$10,000000,000; 9802,010000,000	Meets target amount
1.2.2		\$ 3,952	\$ 4,400	\$ 4,142	Amount	equal to or greater than	State Fiscal Year	Total dollars disbursed by total recipients	Agency Data Base, Updated Weekly	Tuition Grants Commission Server/Internal Records	Financial assistance applied to tuition and fee charges, enabling the eligible South Carolina resident to attend the college or university of their choice	institutions of higher education in South Carolina who meet all eligibility and enrollment criteria to receive the Tuition Grant	0510.000000.000; 9802.010000.000	
1.3	Preserve the dual system of public and independent c	ollege higher e	ducation in So	uth Carolina v	which provide	es healthy compo	etition between the	two sectors.		State Objective:	Education, Training, and Hur	nan Development		
1.3.1	Maintain a proportional percentage, within 5% of prior year totals, of SC resident FTEs attending eligible independent colleges	17%	13%	16.37%	Percent	Maintain range	State Fiscal Year	Total number of full-time enrolled South Carolina resident students attending eligible independent colleges by total number of full-time enrolled South Carolina resident students attending all institutions of higher education in the state	CHEMIS reports through CHE	Commission on Higher Education Server/Internal Records	Provides evidence supporting the need for the state to continue providing need-based financial assistance to college students choosing to attend an eligible independent college or university	South Carolina residents attending eligible independent institutions of higher education in South Carolina who meet all eligibility and enrollment criteria to receive the Tution Grant	0\$10.000000.000; 9802.010000.000	Exceeds target amount

Perf.						Desired							State Funded Program Number	
Measure Number	Description	Base	Target		Value Type			Calculation Method	Data Source	Data Location	Stakeholder Need Satisfied	Primary Stakeholder	Responsible	Notes
1.3.2	Maintain an appropriate percentage of SC FTEs, based	66%	65%	71%	Percent	Maintain	State Fiscal Year	Total number of South	Combined CHE and	Commission on	Financial assistance applied to	South Carolina residents	0510.000000.000; 9802.010000.000	Exceeds target amount
	on predicted student enrollment targets, attending					range		Carolina Tuition Grants	Tuition Grants	Higher Education	tuition and fee charges, enabling			
	eligible independent colleges receiving a Tuition Grant							recipients by total number of	Commission Data,	Server/Internal	the eligible South Carolina	institutions of higher education		
								full-time undergraduate	Updated Annually	Records and Tuition	resident to attend the college or	in South Carolina who meet all		
								students attending eligible		Grants Commission	university of their choice	eligibility and enrollment criteria		
								independent colleges		Server/Internal		to receive the Tuition Grant		
										Records				
1.4	Attract SC residents into the SC independent college		6							6 61	Education, Training, and Hun	P 1		
1.4	those students if they migrated into the SC public col		State tax donar	rs that would ha	ave to be appr	opriated at a r	ngner donar value v	ia the automatic subsidy to		State Objective:	Education, Fraining, and Hun	nan Development		
	unos statents it titely imprinted into the pe public cos	rege systems												
1.4.1	By effective administration of the Tuition Grants	\$12,162,960	\$ 6,000,000	\$20,328,804	Dollar	Maintain	State Fiscal Year	Average subsidy per public	Combined CHE and	Commission on	Promote sound fiscal	South Carolina taxpayers	0510.000000.000; 9802.010000.000	
1	Program, continue to save the State tax dollars that				Amount	range		college minus average TG per	Tuition Grants	Higher Education	stewardship of state funds that			subsidy per public college student
	would otherwise subsidize the public college sector by							recipient times number of TG	Commission Data,	Server/Internal	would otherwise be allocated at			increased by a larger than expected
1	providing need-based financial assistance, at a lower							recipients	Updated Annually	Records and Tuition	a higher rate to South Carolina			amount between FY22 and FY23,
1	amount than the average public college subsidy, to							ĺ		Grants Commission	residents attending public			creating a higher differential amount
	eligible students attending independent institutions of						1	1		Server/Internal	institutions of higher education			used in the calculation
	higher education.							ĺ		Records				
								ĺ						
2.1	Ensure compliance with State and Federal PII and d	ata security re	quirements by	utilizing all ava	ilable security	and encryptio	n mechanisms and	by ensuring all software		State Objective:	Maintaining Safety, Integrity	and Security		
	applications maintain current software updates and	security patch	es.											
2.1.1	Number of security incidents resulting in compromised	0	0	0	Count	Maintain	State Fiscal Year	Count of SOC notifications that	Notification Emails to	Security Operations	Prevention of identity theft and	Students attending universities	0	Meets target amount
	data					range		show compromised data,	Agency from Security	Center records and	compromised personal data	located in South Carolina, and	·	ű
						_		confirmed by Department of	Operations Center	agency emails, if		all South Carolina residents		
								Technology Operations.	(SOC)	applicable		who completed a Free		
												Application for Federal Student		
												Aid (FAFSA) through the US		
												Department of Education,		
												regardless of college location or		
												enrollment status		
2.2	Provide information security training for agency per	sonnel and tra	ck completion r	rates to ensure a	all staff membe	ers receive trai	ning.			State Objective:	Maintaining Safety, Integrity	and Security		
2.2.1	Percentage of agency personnel completing information	100%	100%		Percent	Maintain	State Fiscal Year	# of employees who have	Agency Training	MySCLearning	Prevention of identity theft and	Students attending universities	0	Meets target amount
2.2.1	Percentage of agency personnel completing information security training	100%	100%	100%	reicent	Maintain range	State FISCAL LEAF	# of employees who have completed all required	Agency Fraining Records	MySCLearning through SCEIS	compromised personal data	located in South Carolina, and	U	viccis target amount
	, uannig					range	1	Information Security Training /	records	unough actia	compromised personal data	all South Carolina residents		
1								total # of employees				who completed a Free		
1								or employees				Application for Federal Student		
								ĺ				Aid (FAFSA) through the US		
							1	1				Department of Education,		
1								ĺ				regardless of college location or		
								ĺ				enrollment status		
								ĺ						
1								1						
2.1	Increase awareness of Tuiting County Property	inonoic! -12	nuliaati	ooo bu ntii	ting in	atu of out	onnoutuu isi			State Oh!	Government and Citizens			
3.1	Increase awareness of Tuition Grants Program and f	inancial aid a	ppiication proc							•				
3.1.1	Maintain the base number of outreach events and	10	10	11	Count	equal to or	State Fiscal Year	Count of events	Agency Tracking	Tuition Grants	Provides critical information	South Carolina residents	0100.010000.000	Exceeds target amount
	activities attended by staff, including high school					greater than		ĺ	Records	Commission	concerning the Tuition Grant	intending to obtain a		
1	counselor workshops, financial aid nights, and other							ĺ		Server/Internal	and other financial aid	postsecondary credential or		
1	events in which information concerning the Tuition							ĺ		Records	programs, and the financial	degree; K-12 Guidance/School		
	Grants Program and the application process can be						1	İ			application process to South	Counselors; College		
1	provided.							ĺ			Carolina residents intending to	Admissions and Financial Aid		
1								ĺ			obtain a postsecondary	Personnel		
İ							1	İ			credential or degree and other			
								ĺ			interested parties in support of			
								ĺ			that population			
1								1						
	<u> </u>						l	l						<u> </u>

#### **Strategic Plan Development**

**FY2024** 

Goal 1 Provide increased state economic benefits and a more educated citizenry by enabling more South Carolinians to obtain a college education by providing financial assistance in the form of need-based state tuition grants to qualified South Carolina residents electing to attend on a full-time basis certain eligible accredited South Carolina independent junior and senior colleges.

Goal 2 Provide protection of agency information and data

Goal 3 Support statewide efforts to provide information and guidance concerning higher education funding options to college-going populations.

Perf. Measure					Desired					Stakeholder Need		State Funded Program	
Number	Description	Base	Target	Value Type (		Time Applicable	Calculation Method	Data Source	Data Location	Stakeholder Need Satisfied	Primary Stakeholder	Number Responsible	Notes
1.1	Gain maximum usage of the available independent	t college facilities located in							State Objective:	Education, Training, and	Human Development		
	help in the educating of our state citizenry.												
1.1.1	Maintain the processing of an appropriate number of grant applications, based on predicted student enrollment targets, to provide aid assistance to eligible college students	31,586	31,000		equal to or greater than	State Fiscal Year	Total applications received from federal processor	Agency Student Information System, Updated Daily	Tuition Grants Commission Server/Internal Records	Determination of eligibility for need-based financial assistance to attend college	South Carolina residents indicating possible enrollment at an eligible independent institution of higher education located in South Carolina	0510.000000.000; 9802.010000.000	
1.1.2	Provide funding to a number of Tuition Grant recipients based on enrollment data, not to fall 5% below prior year number of recipients	12,036	12,000	1 1	Maintain range	State Fiscal Year	Total eligible applications processed by Commission	Agency Student Information System, Updated Daily	Tuition Grants Commission Server/Internal Records	Financial assistance applied to tuition and fee charges, enabling the eligible South Carolina resident to attend the college or university of their choice	South Carolina residents attending eligible independent institutions of higher education in South Carolina who meet all eligibility and enrollment criteria to receive the Tuition Grant	0510.000000.000; 9802.010000.000	
1.2	Help offset the higher education costs of attending	South Cavalina independ	ont colleges for South C	avalina students	inst as the sta	ata offects the high	nu adjustion seets of state		State Objective	Education, Training, and	Human Davidan ment		
	residents attending South Carolina public colleges		ar conteges for South Ca	ozna students	just as the sta	and offsets the flight	. concation costs of state		State Objective.	Lucation, Framing, and	Tummi Development		
1.2.1	Increase the value of the Maximum Tuition Grant Award	S 4,500	\$ 4,700		equal to or greater than	State Fiscal Year	Dollar amount of Maximum Tuition Grant Award. Calculated based on prior year awards, projected next year awards, and projected appropriations	Commission Meeting Decision in March	Tuition Grants Commission Server/Internal Records; Most recently approved Commission Meeting Minutes also available on Tuition Grants Commission website	Financial assistance applied to tuition and fee charges, enabling the eligible South Carolina resident to attend the college or university of their choice	attending eligible independent institutions of higher education in South Carolina who meet all	0510.000000.000; 9802.010000.000	
1.2.2	Increase the value of the average Tuition Grant Award	\$ 4,142		Amount g	equal to or greater than	State Fiscal Year	Total dollars disbursed by total recipients	Agency Student Information System, Updated Daily	Tuition Grants Commission Server/Internal Records	Financial assistance applied to tuition and fee charges, enabling the eligible South Carolina resident to attend the college or university of their choice	attending eligible independent institutions of higher education in South Carolina who meet all eligibility and enrollment criteria to receive the Tuition Grant	0510.000000.000; 9802.010000.000	
1.3	Preserve the dual system of public and independen	nt college higher education	in South Carolina whic	ch provides healt	thy competition	on between the two	sectors.		State Objective:	Education, Training, and	Human Development		
1.3.1	Maintain a proportional percentage, within 5% of prior year totals, of SC resident FTEs attending eligible independent colleges	16%	16%		Maintain range	State Fiscal Year	Total number of full-time enrolled South Carolina resident students attending eligible independent colleges by total number of full-time enrolled South Carolina resident students attending all institutions of higher education in the state	CHEMIS reports through CHE	Commission on Higher Education Server/Internal Records	Provides evidence supporting the need for the state to continue providing need-based financial assistance to college students choosing to attend an eligible independent college or university	South Carolina residents attending eligible independent institutions of higher education in South Carolina who meet all eligibility and enrollment criteria to receive the Tuition Grant	0510.000000.000; 9802.010000.000	

Perf.													
Measure Number	Description	Base	Target		Desired Dutcome Ti	ime Applicable	Calculation Method	Data Source	Data Location	Stakeholder Need Satisfied	Primary Stakeholder	State Funded Program Number Responsible	Notes
1.3.2	Maintain an appropriate percentage of SC FTEs, based on predicted student enrollment targets, attending eligible independent colleges receiving a Tuition Grant	71%		Percent N		tate Fiscal Year	Total number of South Carolina Tutiton Grants recipients by total number of full-time undergraduate students attending eligible independent colleges	Combined CHE and Tuition Grants Commission Data, Updated Annually	Commission on Higher Education Server/Internal Records and Tuition Grants Commission Server/Internal Records	Financial assistance applied to tuition and fee charges, enabling the eligible South Carolina resident to attend the college or university of their choice	South Carolina residents attending eligible independent institutions of higher education in South Carolina who meet all	0510.000000.000; 9802.010000.000	
1.4	Attract SC residents into the SC independent colle	ege sector to save State tax	dollars that would have	to be appropriat	ted at a higher o	dollar value via t	he automatic subsidy to those		State Objective:	Education, Training, and I	Human Development		
	students if they migrated into the SC public colleg	e system.							·				
1.4.1	By effective administration of the Tuition Grants Program, continue to save the State tax dollars that would otherwise subsidize the public college sector by providing need-based financial assistance, at a lower amount than the average public college subsidy, to eligible students attending independent institutions of higher education.	\$ 20,328,804	\$ 10,000,000		Maintain Sta	tate Fiscal Year	Average subsidy per public college minus average TG per recipient times number of TG recipients	Combined CHE and Tuition Grants Commission Data, Updated Annually	Commission on Higher Education Server/Internal Records and Tuition Grants Commission Server/Internal Records	Promote sound fiscal stewardship of state funds that would otherwise be allocated at a higher rate to South Carolian residents attending public institutions of higher education	South Carolina taxpayers	0510.000000.000; 9802.010000.000	
2.1	Ensure compliance with State and Federal PII and applications maintain current software updates an		ts by utilizing all availab	ole security and	encryption mec	chanisms and by	ensuring all software		State Objective:	Maintaining Safety, Integr	ity and Security		
2.1.1	Number of security incidents resulting in compromised data	0	0		Aaintain Sta	tate Fiscal Year	Count of SOC notifications that show compromised data, confirmed by Department of Technology Operations.	Notification Emails to Agency from Security Operations Center (SOC)	Security Operations Center records and agency emails, if applicable	Prevention of identity theft and compromised personal data	Students attending universities located in South Carolina, and all South Carolina residents who completed a Free Application for Federal Student Aid (FAFSA) through the US Department of Education, regardless of college location or enrollment status	0	
2.2	Provide information security training for agency p	personnel and track comple	tion rates to ensure all s	taff members re	eceive training.				State Objective:	Maintaining Safety, Integr	ity and Security		
2.2	Tronds and manual security training for agency p	craomic and track compre	to a trace to change in a	turi inclinaci a re	cerve training.				Since Objective.		ny ana occurny		
2.2.1	Percentage of agency personnel completing information security training	100%		re	ange	tate Fiscal Year	# of employees who have completed all required Information Security Training / total # of employees	Agency Training Records	MySCLearning through SCEIS	and compromised personal data	Students attending universities located in South Carolina, and all South Carolina residents who completed a Free Application for Federal Student Aid (FAFSA) through the US Department of Education, regardless of college location or enrollment status	0	
3.1	Increase awareness of Tuition Grants Program an	d financial aid application	process by participating	g in a variety of o	outreach opport	tunities.			State Objective:	Government and Citizens			
3.1.1	Maintain the target number of outreach events and activities (minimum of 10) attended by staff, including high school counselow owtshops, financial aid nights, and other events in which information concerning the Tuition Grants Program and the application process can be provided.	11	10		qual to or greater than	tate Fiscal Year	Count of events	Agency Tracking Records	Tuition Grants Commission Server/Internal Records	Provides critical information concerning the Tuition Grant and other financial aid programs, and the financial application process to South Carolina residents intending to obtain a postsecondary credential or degree and other interested parties in support of that population	South Carolina residents intending to obtain a postsecondary oredential or degree; K-12 Guidance/School Counselors: College Admissions and Financial Aid Personnel	0100.010000.000	

#### **Budget Data**

as submitted for the Accountability Report by

State Funded Program No. 0100.010000.000	State Funded Program Title Administration	Description of State Funded Program Director Salary, Classified Personnel Salary,	(Actual) General \$ 323,661.54	(Actual) Other \$ 57,558.65	(Actual) Federal	(Actual) Total \$ 381,220.19	(Projected) General2 \$ 579,526.00	(Projected) Other \$ 70,000.00	(Projected) Federal4	(Projected) Total \$ 649,526.00
		Admin Operating Expenses, Lottery Admin Allowance								
0510.000000.000	Tuition Grants	Recurring State Appropriations for Tuition Grants, Interest Earnings, and Childrens Education Endowment Funds, all used specifically to fund Tuition Grants for students	\$ 26,117,895.00	\$ 8,811,120.00	-	\$ 34,929,015.00	\$ 27,558,624.00	\$ 14,000,000.00	-	\$ 41,558,624.00
9500.050000.000	State Employer Contributions	Agency's portion of employer benefits expenses	\$ 111,426.25	s -	\$ -	\$ 111,426.25	\$ 127,478.00	\$ -	\$ -	\$ 127,478.00
9802.010000.000	Tuition Grants	Annual Lottery Allocation received by the Tuition Grants Commission to disburse to eligible students as Tuition Grants	\$ -	\$ 14,912,595.00	-	\$ 14,912,595.00	-	\$ 19,000,000.00	-	\$ 19,000,000.00

## Legal Data

as submitted for the Accountability Report by:

Law number	Jurisdiction	Туре	Description	Purpose the law serves:	Notes:	Changes made during FY2023
59-112-10	State	Statute	State Residency Statute followed to determine residency eligibility as required by 59-113-20(a)	Requires a manner of delivery		No Change
59-112-100	State	Statute	State Residency Statute followed to determine residency eligibility as required by 59-113-20(a)	Requires a manner of delivery		No Change
59-112-20	State	Statute	State Residency Statute followed to determine residency eligibility as required by 59-113-20(a)	Requires a manner of delivery		No Change
59-112-30	State	Statute	State Residency Statute followed to determine residency eligibility as required by 59-113-20(a)	Requires a manner of delivery		No Change
59-112-40	State	Statute	State Residency Statute followed to determine residency eligibility as required by 59-113-20(a)	Requires a manner of delivery		No Change
59-112-50	State	Statute	State Residency Statute followed to determine residency eligibility as required by 59-113-20(a)	Requires a manner of delivery		No Change
59-112-60	State	Statute	State Residency Statute followed to determine residency eligibility as required by 59-113-20(a)	Requires a manner of delivery		No Change
59-112-70	State	Statute	State Residency Statute followed to determine residency eligibility as required by 59-113-20(a)	Requires a manner of delivery		No Change
59-112-80	State	Statute	State Residency Statute followed to determine residency eligibility as required by 59-113-20(a)	Requires a manner of delivery		No Change
59-112-90	State	Statute	State Residency Statute followed to determine residency eligibility as required by 59-113-20(a)	Requires a manner of delivery		No Change
59-113-10	State	Statute	Establishment of the Higher Education Tuition Grants Commission including the make up of the Commission and authority to administer Chapter 113.	Report our agency must/may provide		No Change
59-113-20	State	Statute	Establishes qualifications of applicants for grants.	Report our agency must/may provide		No Change
59-113-30	State	Statute	Establishes students covered by the chapter and the amount of grants.	Report our agency must/may provide		No Change

Law number	Jurisdiction	Type	Description	Purpose the law serves:	Notes:	Changes made during FY2023
59-113-40	State	Statute	Indicates purpose of grants.  Report our agency must/may provide			No Change
59-113-45	State	Statute	Disbursement requirements for grants and authority to earn interest for grants from State Appropriations.  Report our agency must/may provide		No Change	
59-113-47	State	Statute	Mid-year budget reduction exemption.	Funding agency deliverable(s)		No Change
59-113-50	State	Statute	Defines eligible institutions of higher learning for use of the grant.	Requires a manner of delivery		No Change
59-142-20	State	Statute	Directs that a portion of funds be directed to the Tuition Grants Program	Report our agency must/may provide		No Change
59-142-70	State	Statute	Defines eligible students who may receive Tuition Grant funding Report our agency must/may provide		No Change	
P117.99 (H. 5150, 2022-2023 General Appropriations Bill; Proviso 117.99)	State	FY22-23 Proviso	Proviso governing data breach notification	Requires a manner of delivery  Previous Proviso: H. 4100, 2021-2022 General Appropriations Bill; Proviso 117.100		Amended Proviso Number Only
P117.105 (H. 5150, 2022-2023 General Appropriations Bill; Proviso 117.105)	State	FY22-23 Proviso	Proviso governing data agency Information Technology and Information Security plan submission	Requires a manner of delivery	Previous Proviso: H. 4100, 2021-2022 General Appropriations Bill; Proviso 117.107	Amended Proviso Number Only
P117.98 (H. 5150, 2022-2023 General Appropriations Bill; Proviso 117.98)	State	FY22-23 Proviso	delivery 20 AF		Previous Proviso: H. 4100, 2021-2022 General Appropriations Bill; Proviso 117.99	Amended Proviso Number Only
H. 5150, 2022-2023; Section 3 - H660	State	FY22-23 Proviso	Proviso governing Lottery funds use.	Report our agency must/may provide	Previous Proviso: H. 4100, 2021-2022; Section 3 - H660	Amended Proviso Number Only
Higher Education Act of 1965 as amended (HEA) (20 U.S.C. § 1001g; 34 CFR Part 600)	Federal	Statute	Federal statute authorizing the FAFSA as a common application for need analysis and determination of eligibility for aid programs	Requires a manner of delivery		No Change

#### **Services Data**

as submitted for the Accountability Report by:

Description of Service	Description of Direct Customer	Customer Name		Division or major organizational	Description of division or major organizational		Changes made to services during	
Need-based tuition grant	General Public/Tuition Grant Recipients: Avg. Age=22; Male=38.4%, Female=61.5%, Gender Unspecified=0.1%; Dependent=86.9%, Independent=13.1%; Traditional=7.9%; Freshman=27.6%, Sophomores=28.2%, Juniors=2.9%, Seniors=21.3%	Tuition Grant Recipients	Others Impacted by Service General Public		The agency's responsibility is to administer a state need-based grant program for state residents attending in-state independent higher education institutions. Program is designed to assist students to afford to attend the institution that best meets their academic needs by helping offset tuition differences between public and independent institutions and to provide full	would be to reduce access to and affordability of higher education for eligible independent college students and their families. This would hinder the State's goals to increase the educational level of its	No Change	services

## Partnerships Data

as submitted for the Accountability Report by:

Type of Partner Entity	Name of Partner Entity	Description of Partnership	Change to the partnership during the past fiscal year
Higher Education Institute	22 Eligible SC Independent Colleges	Assists with determination of student eligibility including enrollment and academic eligibility and disburses Tuition Grant funds to recipients	
K-12 Education Institute	All SC High Schools	Distribute Program information and assist students with applications	No Change
Professional Association	CACRAO	Provides opportunities for Program communication to college admissions personnel and high school guidance counselors	No Change
State Government	Commission on Higher Education	Provides data to assist with program administration; Original recipient of Children's Education Endowment Funds, of which the Tuition Grants program receives a percentage	No Change
State Government	Department of Technology Operations	Provides agency-wide desktop computer support and secure server environment for agency data; Provides critical security patches and updates to ensure secure computer operations	No Change
State Government	Division of Information Security	Assists agency personnel with security-related procedures and provides cybersecurity training for agency employees	No Change
State Government	Enterprise Privacy Office	Assists agency personnel with training and guidance on privacy assessments and protection of sensitive data housed by the agency	No Change
State Government	General Assembly	Provides 100% of Program funding	No Change
Professional Association	NASSGAP	Provides professional training and advocates for State financial aid programs in Washington, DC and nationwide	No Change
Professional Association	SCASFAA	Provides professional training and assistance for employees and provides public information on the Program to high schools and colleges state-wide	No Change
State Government	SCETV	Provides annual broadcast about Program to citizens	No Change
Non-Governmental Organization	SCICU	Advocates for Independent Higher Education in South Carolina including federal and state financial aid, assists with communications to students	No Change
Non-Governmental Organization	SCISA	Advocates for Independent K-12 Education in South Carolina, assists with communications to students	No Change

Type of Partner Entity	Name of Partner Entity	Description of Partnership	Change to the partnership during the past fiscal year
K-12 Education Institute		The partner entities provided high school cohort data to the Tuition Grants Commission, allowing agency to provide student-level FAFSA completion data to assist with awareness of aid programs and access to higher education opportunities	Amend
Federal Government	U. S. Department of Education-Federal Student Aid Office	Provides applications for students and assists with determination of financial need	No Change

#### **Reports Data**

s submitted for the Accountability Report by

Report Name	Law Number (if applicable)	Summary of information requested in the report	Date of most recent submission DURING the past fiscal year	Reporting Frequency	Type of entity/entities	Method to access the report	Direct access hyperlink or agency contact (if not provided to LSA for posting online)	Changes to this report during the past fiscal year	Explanation why a report wasn't submitted
Agency Accountability Report	§1-1-810	The report "must contain the agency's or department's mission, objectives to accomplish the mission, and performance measures that show the degree to which objectives are being met." Agencies must "identify key program area descriptions and expenditures and link these to key financial and performance results measures."	September-22	Annually	Governor or Lt. Governor AND Legislative entity or entities	Provided to LSA for posting online	Provided to LSA for posting online	No Change	
Agency Annual Report	§59-113-10	Provide the Governor, General Assembly, and other interested parties with general Commission and Program information, including annual statistics relating to tuition grant recipients	January-23	Annually	Governor or Lt. Governor AND Legislative entity or entities AND South Carolina state agency or agencies	Available on agency's website	https://setuitiongrants.org/about-us/	No Change	
Annual Survey Report on State-Sponsored Student Financial Aid		State Aid Awarded	February-23	Annually	Other	Available on another website	https://www.nassgapsurvey.com/survey_r eports.aspx	No Change	
Audit & Certification Agency Quarterly Procurement Report	§11-35-2440	Reports agency's procurement activity (or certification of no activity) for the following procurement types: Sole Source, Emergency, Applied Preferences, Unauthorized, 10% Rule, and Trade- in	June-23	Quarterly	South Carolina state agency or agencies	Electronic file available upon request	Agency Contact: Zachary Christian	No Change	
CAFR Year-End Reports	§11-7-20(b)	Reports financial information about the agency's operations during the year and describes its financial position at the end of each fiscal year	October-22	Annually	South Carolina state agency or agencies	Available on another website	https://cg.sc.gov/financial-reports/annual- comprehensive-financial-reports-acfrs	No Change	
Debt Collection Report	Proviso 117.33	Confirmation that agency has no outstanding debt due to the agency	January-23	Annually	South Carolina state agency or agencies	Electronic copy available upon request	Agency Contact: Katie Harrison	No Change	
Deficit Monitoring	Proviso 117.77	Monitoring of General and Other Funds expenditures and revenues to avoid an overall agency deficit	June-23	Monthly	South Carolina state agency or agencies	Hard copy available upon request	Agency Contact: Katie Harrison	No Change	

	Law Number	Summary of information	Date of most recent submission			Method to access the	Direct access hyperlink or agency contact (if not provided to LSA for	Changes to this report during	Explanation why a report wasn't
Report Name Division of Human Resources	(if applicable) Annual Appropriations Act; §9-1-1140 and 9-11-50 (Retirement Incentive); §8-11- 192 (Furlough); §8-1-170 (Group Productivity Incentive); §8-11-770 (Leave Transfer); §1-1-970 (Organizational Chart)	requested in the report Annual reporting of information as required by the General Appropriations Act and SC Code of Laws	DURING the past fiscal year August-22	Reporting Frequency Annually	Type of entity/entities South Carolina state agency or agencies	report Electronic copy available upon request	posting online) Agency Contact: Zachary Christian	the past fiscal year No Change	submitted
Lottery Expenditures by County		Number of Tuition Grant recipients residing in each county, and the amount of lottery funding each recipient received as a portion of their overall Tuition Grant	November-22	Annually	South Carolina state agency or agencies	Electronic copy available upon request	Agency Contact: Zachary Christian	No Change	
Lottery Expenditures by Institution		Number of Tuition Grant recipients, listed by institution, and the amount of lottery funding each recipient received as a portion of their overall Tuition Grant	November-22	Annually	South Carolina state agency or agencies	Electronic copy available upon request	Agency Contact: Zachary Christian	No Change	
Small & Minority Business Contracting and Certification MBE Quarterly Progress Report		Measures agency's progress toward Small & Minority Business Utilization Plan Goals	March-23	Quarterly	South Carolina state agency or agencies	Electronic copy available upon request	Agency Contact: Zachary Christian	No Change	
State Auditor's Office	§11-7-20	Required annual financial audit of all state agencies by the State Auditor	August-23	Annually	South Carolina state agency or agencies	Available on another website	https://osa.sc.gov/reports	No Change	OSA completed their financial audit of the agency's FY23 records in July 2023, but did not issue the final report until August 2, 2023 - just outside of the fiscal year calendar
Tuition Grant Recipients		Provides CHE with a listing of Tuition Grant recipients, by semester, at each participating institution; Aggregate information used by CHE to report total need- based expenditures through the Children's Educational Endowment fund	July-23	Twice a year	South Carolina state agency or agencies	Electronic copy available upon request	Agency Contact: Katie Harrison	No Change	

AGENCY NAME:	Higher Education Tuition Grants Commission				
AGENCY CODE:	H060	SECTION:	12		

2023 **Accountability Report** 

## **SUBMISSION FORM**

I have reviewed and approved the data submitted by the agency in the following templates:

- Data Template
  - o Reorganization and Compliance
  - o FY2023 Strategic Plan Results
  - o FY2024 Strategic Plan Development
  - o Legal
  - o Services
  - o Partnerships
  - o Report or Review
  - o Budget
- Discussion Template
- Organizational Template

I have reviewed and approved the financial report summarizing the agency's budget and actual expenditures, as entered by the agency into the South Carolina Enterprise Information System.

The information submitted is complete and accurate to the extent of my knowledge.

AGENCY DIRECTOR (SIGN AND DATE):	SIGNATURE ON FILE	Signature Received: 9/05/2023 9:53 AM
(TYPE/PRINT NAME):	Katherine Harrison	
Board/Cmsn Chair (Sign and Date):	SIGNATURE ON FILE	Signature Received: 9/05/2023 9:53 AM
(TYPE/PRINT NAME):	Boone Hopkins	